

Our Team is Ready.

Is Yours?



Our Promise

The Water Authority is committed to ensuring that the entire population of the Cayman Islands has access to a pure, wholesome and affordable supply of potable water before and after a hurricane.

You can help. Make sure you adequately prepare your home and business by following the easy steps below.

Before & After

Hurricane Tips from Your Water Authority

BEFORE THE STORM

1. **Trim or remove all trees and shrubs** that are close to your water pipes and meter box; they can be uprooted during a storm and cause damage to your water supply.

2. **Install a shut-off valve after your meter** if you currently do not have one. If you have one, test it regularly and if it is not working properly have it repaired or replaced.

3. **TURN OFF your shut-off valve** if you evacuate your home or leave your place of business. This will help minimize damage to your home's interior should a pipe burst inside your home.

4. **Connecting to the public water supply** will improve your chances of having water available in your home after a storm as cistern and well pumps will not work if the electric power is off. Contact the Water Authority if you need service.

5. **Keep a supply of water on hand** for drinking and hygienic purposes; at least one gallon/person/day for drinking purposes; more for people with special needs such as nursing mothers, children and persons with illness. In case there is an interruption in the water supply water should be collected in bathtubs, sinks and buckets for hygienic purposes (e.g. flushing toilets, cleaning, etc.)

6. **Locate your sewer clean-out lid** and remove any shrubbery or obstructions in case the clean-out needs to be located.

7. **LISTEN to local radio** for important announcements or visit the Water Authority's website www.waterauthority.ky.

AFTER THE STORM

1. **Remain inside** until the curfew is lifted.

2. **DO NOT turn your shut-off valve back on** until the Water Authority advises that service has been restored in your area.

3. **Once you turn on your shut-off valve, inspect your home for damaged pipes and open faucets.** Leaking pipes can consume large quantities of water and adversely affect your bill.

4. **In the event of a Boil Water Notice,** all customers should comply for their safety and the safety of their family.

5. **Report any hurricane damage** to public water mains or meter boxes to the Water Authority.

We Care

The Water Authority is concerned about the health and safety of you and your family. Please call our Customer Service Department on 94-WATER for more information or visit www.waterauthority.ky.



Water Authority – Cayman
Suppliers of the World's Most Popular Drink

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