



# What's On Tap?

Volume 18, Issue 1 | February 2025

Water Authority pipelaying, 1992  
Photo Courtesy: Compass Media (TimeBack project)

### We're social!



Find us, like us, follow us!

### OFFICE HOURS

#### • Cashiers

Monday to Friday  
8:30AM to 4:00PM

#### • Customer Service

Monday to Friday  
8:30AM to 5:00PM



### IS YOUR ACCOUNT INFORMATION CORRECT?

If your contact information, postal address or service address has changed recently, it is important to update your account!

### CONTACT US

**General Enquiries:**  
94WATER (949-2837)

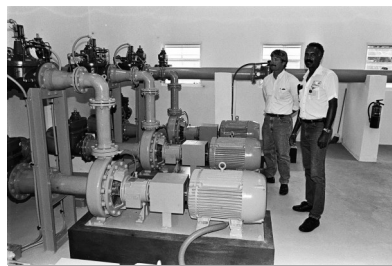
**Emergencies:**  
946-HELP (4357)

**E-mail:**  
[info@waterauthority.ky](mailto:info@waterauthority.ky)

**Website:**  
[www.waterauthority.ky](http://www.waterauthority.ky)

**Online Account Access:**  
[billpay.waterauthority.ky](http://billpay.waterauthority.ky)

## WAC Supports Cayman's Family Album



Water Authority pumphouse, 1993  
Photo Courtesy: Compass Media (TimeBack project)



Water Authority staff conducting work at Savannah Primary School  
Photo Courtesy: Compass Media (TimeBack project)

In 2024, Compass Media and Dart embarked on a monumental task: digitising 60 years of photos.

The project, known as "TimeBack", serves as Cayman's family album, giving the community an opportunity to remember and relive Cayman's past.

It's a project that the Water Authority is proud to support.

"We felt it was important to be part of something that is a big contribution to the Cayman Islands", notes Dr Gelia Frederick-van Genderen, Director of the Water Authority.

"Many people lost photos, clippings and other physical memories during Hurricane Ivan, and this project gives people a chance to see

faces and places that may not exist anymore", she adds.

Each month, a collection of 100 photos is shared with the community. Eight collections have been released via the TimeBack website, [www.timeback.ky](http://www.timeback.ky).

Among the more than 300,000 photographs scanned are those of the Water Authority staff working on the public water distribution network.

"We hope the public continues to enjoy this amazing project, and we encourage everyone to view the galleries and take a walk down memory lane. We look forward to seeing what else will be put out," remarks Dr Frederick-van Genderen.



## Director's Message

On behalf of the Water Authority Board, Management and Staff, I would like to wish you and your family a very Happy, Healthy and Prosperous New Year!

While we celebrate a new year, the Authority is also enjoying a trip down memory lane thanks to the TimeBack project. The project, launched by Compass Media and Dart, has taken on the monumental task of digitising and sharing thousands of photos from Compass's archive. The Water Authority is delighted to be a sponsor of this project and has been excited by the many images that have been released—some of which highlight our own staff.

Customers in Cayman Brac will be happy to know that

the Authority has extended the deadline to waive the connection fee for piped water. You can learn more about that extension and the benefits of connecting to tap water in this edition of "What's On Tap?".

Every year, the Authority offers a scholarship of up to CI\$40,000 to a suitably qualified Caymanian who wishes to obtain an undergraduate academic or technical/vocational degree or diploma in a field of study relevant to our work. Please remember that the deadline for applications is 28 February 2025.

— Dr. Frederick-van Genderen

# OUR COMMITMENT to you...



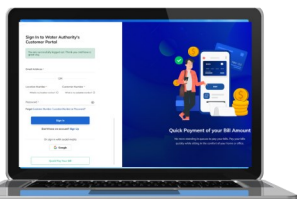
The Water Authority was established in 1983 as a statutory body responsible for supplying pure, wholesome and affordable drinking water to the people of the Cayman Islands. The Authority is also responsible for the proper treatment of wastewater and for the protection of the fresh groundwater lenses that exist throughout the Cayman Islands.

## KNOWLEDGE ZONE

### PAY YOUR BILL WITH OUR QUICK PAY PLATFORM

Need to pay a bill, but don't have time to log into your Customer Portal? No problem!

Customers can access our Quick Pay page from the Customer Portal or via our website [www.waterauthority.ky](http://www.waterauthority.ky) to make a payment. All you need is your account number and the card you will be making a payment on.



## HR Briefs

### Welcome:

- **Trevaune Smith**  
Heavy Equipment Operator—NW (CYB)

### Appointments/Promotions:

- **Cantrell Scott**  
Applications & Network Support Specialist
- **Chelsea Hodgson**  
Operations Coordinator—B&E

## Tap into Saving: Connect to Piped Water

Cayman Brac Customers it's time to tap into savings, by connecting to piped water.

### SAVE MONEY!

Piped water costs just CI \$22.67 per 1,000 US gallons compared to CI \$28.58 for trucked water.

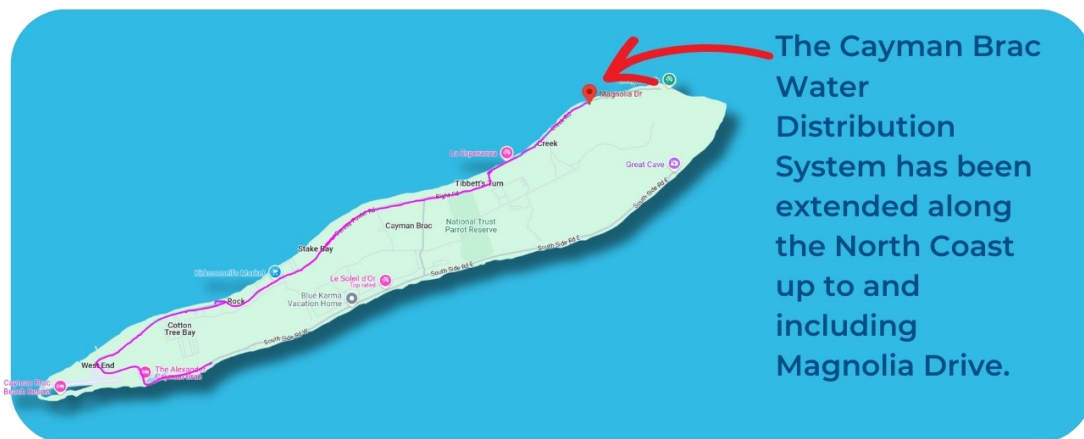
### THE CONNECTION FEES WAIVED!

The Water Authority continues to waive connection fees for customers within the current boundaries of the piped water distribution networks. Take advantage of this opportunity to connect for free until 31 December 2026. The first 50ft of a new customer connection will be trenched free of charge from the meter towards the residence, where applicable and sub-

ject to certain conditions.

### NO NEED TO BUY BOTTLED WATER!

Connecting to piped water eliminates the need for bottled water. Access a reliable source of pure, wholesome and affordable drinking water from the tap. Save money and reduce the amount of plastic waste that ends up in our landfills.



The Cayman Brac Water Distribution System has been extended along the North Coast up to and including Magnolia Drive.

## Apply for our Summer Internship Programme

The Authority encourages students and recent graduates to apply for a summer internship position to experience first-hand the variety of careers available in the water and wastewater industry.

### WHO CAN APPLY

Applicants must be over 14 years old and currently enrolled in school (high school, college, university, etc.) or recently graduated.

### HOW LONG IS THE INTERNSHIP

Interns typically work for four to eight weeks between 01 June and 31 August.

Applicants may rank their preference for a work placement on the application form.

### HOW TO APPLY

Apply online at [www.waterauthority.ky](http://www.waterauthority.ky) or download the full application package from our website.

### IMPORTANT DATES

The deadline to apply for the Authority's **Summer Internship Programme** is **30 April 2025!** For inquiries about the programme email [hr@waterauthority.ky](mailto:hr@waterauthority.ky)

### FINAL CHANCE TO APPLY FOR THE 2025 ANNUAL SCHOLARSHIP

Take the first step in building your career in S.T.E.M. with a Water Authority Scholarship.

Deadline to apply: **Friday, 28 February**

Visit [www.waterauthority.ky](http://www.waterauthority.ky) to apply

